



Beyond the Spring™

Vulcan Spring COVID-19 Precautions & Business Continuity

(3/17/2020)

Due to concerns regarding the Coronavirus outbreak affecting our nation, we are currently taking the following steps to ensure the safety of our team members as well as to guarantee the continuity and security of our organization.

Effective immediately, we have suspended all unnecessary business travel including visits to our customers as well as travel to trade shows and conferences.

We have instituted a prescreening process ahead of receiving any visitors here at our facility in Telford PA. We will be approving only individuals who are absolutely required to maintain business operations. For any orders requested for "Pick Up", we ask that you do not enter the building - we will bring the product out to your vehicle.

Backup plans are in place to ensure we can meet all our shipping and delivery requirements, regardless of any labor shortage issues that may arise.

If the need arises whereas we decide to allow individuals to work remotely, please be assured that the high level of customer service you have come to expect from Vulcan will be maintained.

At this time, we do not expect to see a negative impact to our operations regarding the delivery schedule communicated at the time of order. If there are changes due to a degradation of the health situation, we will notify all customers with open orders and update, to the best of our ability, new or tentative lead times. We will also communicate to our suppliers if we are unable to accept material shipments.

We want you to know that we are fully prepared for this situation and are taking every precaution necessary. We are training and planning for every potential eventuality. Our intention is to remain open during regular business hours for the duration of this situation and we have no plans to close. Your business is important to us!

Please feel free to contact me or your Vulcan representative with any questions or concerns.



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